

Shiny Survey FAQ's

Q. I have not received any surveys. What do I do?

A. First check your junk or spam box in your email. It is helpful to add oktf-cbt@ouhsc.edu to your address book/safe senders list to ensure delivery. You can also search by the subject of the email "Client 1: Session 1 Survey." If you still cannot find it, please email us and we will resend the survey.

Email Survey Invitation to Participant "125"

Info
Survey title: TF-CBT Checklist
Event: Session 1 (Arm 1: Client 1)

When should this email be sent?
 Immediately
 At specified time: M/D/Y H:M
The time must be for the time zone America/Chicago, in which the current time is 09/03/2015 11:29.

Compose email message

From:

To:

Or provide another email:

Subject:

Q. Why do I need a Tag ID?

A. The Tag ID is your personal identifier that allows the consultation call consultants and your supervisor to follow your progress through your TF-CBT case. It also helps protect your privacy by withholding personally identifying information like name and agency on the public website.

Q. The email address I gave is my personal email and I need this to go to my work email, can you change this?

A. Yes. Please let us know as soon as possible so we can change this.

Q. How often will I receive the surveys?

A. The first survey will be sent on the following Wednesday of the 2-day Introductory TF-CBT training. Subsequent surveys will be sent immediately following successful submission of the previous survey. So, once you submit survey 1, survey 2 will be sent and so forth.

Q. How long does it take to complete the surveys?

A. Each survey will take approximately 30-60 seconds to complete. We advise that you complete these surveys weekly, shortly after completing your TF-CBT session with each of your identified clients.

Q. Why do you ask about no show versus cancellation?

A. We are tracking engagement rates across TF-CBT clients and recognize that cancellations with at least 24 hours' notice are qualitatively different than families who no-show or consistently cancel at the last minute. Please discuss any concerns you have with your consultant.

Q. I am no longer seeing my client but I keep getting the surveys. How do I stop them?

A. To stop the current survey you need to check No to the question "Is THIS client still participating in sessions?"

Is THIS client still participating in sessions?
* must provide value

Yes
 No

reset

Q. My TF-CBT client dropped services but I have a new client. Can I continue using the same survey?

A. No. You will need to send an email letting us know so we can send you a new set of surveys.

Q. Can I have more than 1 client survey?

A. Yes. You can have up to 3 surveys.

Q. I made an error on my survey can I change the information?

A. No. We can make an edit from our side if it is minimal.

Q. How do I get to the Shiny Website that displays my progress through the TF-CBT model with my clients?

A. <http://shiny.ouhsc.edu/TfcbtPublic/Shiny/TherapistProgress/>

Other Consultation FAQ's

Q. What if I don't have a TF-CBT client when the consultation calls start?

A. We recommend that prior to the start of your consultation calls you identify 2 TF-CBT clients, we know that is not always possible. Even if you do not have a client we recommend you join the calls and if by the 4th call you still do not have a client then we will ask you to step off the call and you will need to notify Carrie when you do get a client so you can be added to another call group.

Q. What happens if I miss a call?

A. If you need to miss a call please email us at oktf-cbt@ouhsc.edu. We know issues unexpectedly come-up and you don't have time to notify us before.

Q. How many calls do I need to complete to apply for national certification?

A. You must participate in at least nine out of the twelve consultation unless you are a **Department of Mental Health** therapist then you are required to complete twelve consultation calls.

Q. Do I have to complete a case while on consultation?

A. Yes you need to complete a case on consultation.

Q. I have completed TF-CBT training and consultation, what is the next step to apply for national certification.

A. Requirements are listed below. Additional details are available at <https://tfcbt.org/>. You must have completed consultation within 2 years of taking the TF-CBT training to be able to apply.

<p>National TF-CBT Certification</p>	<ul style="list-style-type: none">➤ Completion of TF-CBT Web➤ Participation in 2-day introductory TF-CBT training with a national TF-CBT trainer➤ Completion of ongoing clinical consultation on 1 or more TF-CBT cases with a national TF-CBT trainer. This includes a minimum of 9/12 consultation sessions over the course of 6 – 12 months.➤ Incorporation of standardized trauma measures into TF-CBT cases➤ Completion of 3 or more TF-CBT cases with at least 2 of the cases including active participation of a caregiver. Only one needs to be completed under consultation.➤ Passing an on-line TF-CBT knowledge-based test➤ \$250 Certification fee paid in two \$125 installments➤ Master’s degree or above in a mental health discipline AND professional licensure status (e.g., LPC, LCSW, Licensed Psychologist, etc.)
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